



CHARGES TO BE EXPECTED

- Standard Customs Clearance £45 (This charge is made by us to Customs to clear your Shipment)
- Airline Handling Charge. This charge is made by the Airline and varies (normally £0.22 per kg /Minimum £45)
- Airline Bond Transfer Fee £0.15 per Kilo / Minimum £45.
- Delivery Charges to your Home or Business. These charges depend on distance from the Airport and the weight and dimensions of the shipment. Standard delivery is from Monday to Friday between 9am 5pm.
- Timed delivery Charges. These refer to timed delivery in the evenings, early morning and weekends or by a "tail-lift truck" on request and by quotation.
- Delivery to an Amazon FBA location is done on request and by quotation. You're most welcome to collect
 your shipment from the Airport Warehouse once Customs has cleared it. Terms and conditions apply.
 Specific ID is required to enable you to collect the shipment yourself. However, if you're not an
 experienced commercial importer this is not recommended.



OTHER CHARGES THAT YOU NEED TO BE AWARE OF

- Customs Import Vat & Duty. This is mainly for commercial imports or private imports without a TOR.
- Airline Storage. The day of arrival for shipments arriving at the airport is "free time" before the airline will charge storage. Storage is then charged at the rate of £18 per 100 Kilo or part thereof per day.
- Local Government fees for Health Inspection of food or items selected at random for inspection by HMRC or Trading standards etc. will incur government inspection fees.
- A £25 Bank Chaps Fee will be charged if we need to pay HM Customs Vat & Duty on your behalf on the same day.
- A 15% Agency Fee will be charged in case we advance charges on your behalf to a Government Agency,
 Carrier or other (minimum £45, per payment made on your behalf). This will be added to your invoice to cover our administrative costs.

WHAT WE WILL NEED FROM YOU

For Personal Imports

- Copy of the Airway bill and anything else you may have such as a suppliers invoice, notice of arrival etc.
- A TOR number. If you do not have a TOR number import taxes may apply.
- A detailed list of contents of the shipment with individual item values.
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For Business Imports

- Commercial Imports for a business will require an EORI number. We can help you apply for one if required.
- Copy of invoice & Packing list and any other Valid Duty relief certificate.
- · Your deferment account number if you have one
- Commodity codes or HS Codes given by DTI

